



December 2006 Issue 1

WORDS FROM THE EDITORIAL BOARD

Recently, a question has just come to my mind which really annoys me, i.e., 'What Else Can We Do to Make 'Control' a Better Place to Work in?' 'Pressures', 'Complaints' & 'Uncertainties' are probably the words that we might have heard of every now and then, but the point is that 'Can We Overcome Them?' and 'How?' Honestly, there isn't any perfect solution, at least at this moment, however, still we would like to try our best and make the first move. This newsletter, hopefully, is the very first step that we would like to take and it targets at giving the 'Control' members a place to share information, express themselves and attain some more knowledge on TGMS. Since it is the first issue, although we are trying our best to make it as fruitful as it can be, there might be areas that still need further improvements. Therefore, we do need your support and comments so that we can turn it into a newsletter that is informative, and as well you would enjoy reading it.

We are planning to make this newsletter into a quarterly issue as far as practicable and we will keep working hard on collecting useful information and interesting stuff.

Last but not the least, I would like to take this opportunity to thank all those who had contributed to the production of this newsletter, and again, if you guys DO share the norms of 'Control', DO have the same belief and DO want to contribute yourself in order to make 'Control' a better place to work in, please give us your support, comments and whatever you might think that will help us improve. Your advice, comments and even participation are very much welcome.

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TGMS Action → Actions? or Aliens?

“Oh Gosh!! What is it, man? What am I going to do with it?”
“Oh my God! Here it comes again! It’s just so disturbing!!”

Having received the complaints from the Console Operators (COs) against the ‘ACTIONS’ as well as the inconvenience being caused by them, we found that they are just simply nightmares to the COs. Nightmares could be cured by psychologist whereas ‘ACTIONS’ could only be overcome when you understand them clearly.

Obviously, you see the need as we do here. Therefore, we would like to take this opportunity to give you a bit more information on TGMS ‘ACTIONS’ so that you will know where they come from, how to handle them and what is/are the impact/s if they are not handled properly.

There are enormous number of ‘ACTIONS’ in TGMS and in order to avoid giving out too much information at a time, we will focus on a particular category in every issue. The first and most critical one to be introduced here and now is about ‘Resource Despatch’ actions

When u see actions presented in the following way in your local action queue,



‘M-DES – Message No. – Res_id’

e.g. → ‘M-DES-123456-TSTEMAA123’

it means that:-

- i) When Incident Detailed Message (IDM) to MDT failed and the current Means Of Contact (MOC) of the despatch resource(s) is/are MDT; or
- ii) When IDM to MDT is successful but NOT ACK by the despatched resource(s) and its/their current MOC is/are MDT; or
- iii) When the current MOC of the despatched resource(s) is/are TEL or others (NOT include R/T).

Operator A: Wait a min, but what is IDM you are talking about?

Answer: It is a kind of message that will disseminate to the MDT of the despatched resource(s). To make it simple, this is the message that will send the incident details to the MDT and triggers an alert with the “RES” button flashing on the screen. The IDM will include the following information:

For Fire Incident → ► Incident Address (both English & Chinese); ► Incident Type; ► Incident Creation Time; ► Test/Exercise Indicator; ► Oic Incident; ► Attendance; ► A/D/S/P Point (both English & Chinese); ► Caller’s Contact No.; ► Instructions (for FBt and Equipment only); ► Incident Remarks; ► Business; ► Premises; ► Person Reported; ► Casualty; ► Involved.

For Ambulance Incident → ► Incident Address (both English & Chinese); ► Incident Type; ► Incident Creation Time; ► Test/Exercise Indicator; ► Oic Incident; ► Attendance; ► A/D/S/P Point (both English & Chinese); ► Caller’s Contact No.; ► Instructions (for FBt and Equipment only); ► Incident Remarks; ► Destination (Hospital); ► Isolation Indicator; ► Patient Nature; ► Patient Condition; ► Medical Aid; ► Sitting; ► Stretcher; ► Escort.

Operator A: Okay. What should I do with the action then?

Answer: Simply acknowledge the action and contact the resource through whatever means as provided in the action window. Most likely, operator should contact the resource base on its current MOC. If it is not successful, then try out the other means.

The key to such as action will be to mark the result of the despatch. CO has to mark **‘SUCCEED’ IF THE RESOURCE HAS SUCCESSFULLY BE CONTACTED AND ACKNOWLEDGED THE DESPATCH INSTRUCTION**; and mark **‘FAIL’ IF THE RESOUCCE CANNOT BE CONTACTED THROUGH ALL THE POSSIBLE MEANS.**

Operator A: What about if I mark them wrongly? Will the System behave abnormally or nothing will happen anyway?

Answer: If the CO marks it as ‘Succeed’, however, the real case should be ‘Fail’, then the System will assume that everything is fine with the despatch and the resource has been contacted and responding to scene of incident. In such a case, only the CO will know the actual situation and he/she has to follow up the case by replacing the resource with another one and detach the original one from the incident.

Vice versa, if the CO marks it as ‘Fail’ but then it should be ‘Succeed’, in this case... ‘Oops!’ the system will detach the despatched resource from the incident and change its status to ‘FTD’. You will notice, if you are smart enough, that the resource id, which should be displayed in the incident list, will then disappear and the System will generate an action with the action title, ‘Stop Code/Patient Conveyance Code not received’, and ask the CO to confirm the completion of the incident flow before the System can close it.

So much confusion will be caused for only a mistake that is made carelessly. Moreover, the detached resource with the 'FTD' status will still be available but with an extremely low priority for despatch. You may see how clumsy and disturbing it can be if you have made such a mistake.

Operator A: Thanks for telling me that, but what about R/T despatch?

Answer: You are welcome. And for those resources with the current MOC on R/T, the handling is exactly the same but the System will simply generate an action with a different action title. The action title for such a resource will be in the form:-

'M-DESRA – Message No. – Res_id'

e.g. → 'M-DESRA-123456-TSTEMAA123'

So bear in mind that it is so important to mark correctly the despatch result in the action window or you may generate a lot of unnecessary work load and confusion, not only to other COs, but also to the operational crew.



Domino Web Access (DWA)

How to access DWA?

- ✚ Double click the DWA shortcut already created on Windows Desktop;
- or Open the Internet Explorer and type the following URL to access the DWA:

<http://dwa.hkfsd.hksarg>

- ✚ The login web page will be displayed for login;
- ✚ Enter your Departmental Portal (DP) login name and password to login;
- ✚ Your mailbox will be displayed for operation.

REMEMBER: Any change to the password of DWA login should be done in the DP so that the system will synchronize the change to DWA as well and you can use 1 single password to login both DP and DWA.

TGMS TIPS 

How to create an accurate address by using **GEO Reference** show on CLID, especially for village house?

Calls: Active		Calls: History		Calls: Rlsd (Agent)					
ID	Line	Status	Rec	Orig CLID	Dnis				
INC-22:326:78	ACD-26	RLSE - 11:55:53	DEL	4085	Hotline-F				
INC-22:326:76	ACD-26	RLSE - 11:40:14	DEL	4069	DUL-F				
INC-22:326:73	ACD-26	RLSE - 11:37:23	DEL	9821-1122	RCCCT-F				
INC-22:326:72	ACD-26	RLSE - 11:35:00	DEL	7233	GD-F				
INC-22:326:69	ACD-26	RLSE - 11:29:13	DEL	2477-2406	RCCCT-F				
INC-22:326:68	ACD-26	RLSE - 11:21:03	DEL	2674-4889	DUL-F				
INC-22:326:67	ACD-26	RLSE - 11:19:33	DEL	2563-5915	Hotline-F				
INC-22:326:66	ACD-26	RLSE - 11:16:11	DEL	7105	FSTN-T				
OUT-22:326:63	8026	RLSE - 11:00:36	N.A.	6407-8045					

When receiving an incoming call which was subscribed from PCCW.

Calls: Active		Calls: History		Calls: Rlsd (Agent)					
Dnis		lli Location		Date					
Hotline-F				22/03/2006	1				
DUL-F				22/03/2006	1				
RCCCT-F				22/03/2006	1				
GD-F		GARDEN ROAD, HONG KONG, CENTRAL		22/03/2006	1				
RCCCT-F		, NT, 307 YUEN LONG		22/03/2006	1				
DUL-F		60, SHUN FING STREET 順興街, NT, SHA TAU KOK		22/03/2006	1				
Hotline-F		20, WESTLANDS ROAD 華蘭路, HK, QUARRY BAY		22/03/2006	1				
FSTN-T		101, TIN SHUI ROAD 天瑞路, ,		22/03/2006	1				

CLID Location will be shown on TS Screen. Double click the address.

Calling Line Identification System			
CLID	24772406	Orig. CLID	24772406
Name			
HouseNo		Geo Ref	2448134005
District	YUEN LONG		
Region	NT		
English			
Building			
Street			
Estate Village	SHUI TAU TSUEN		
Chinese			
Street			
Estate Village	水頭村		
Building			
Floor		Line Type	RESIDENT
Unit		FT/S	PCOV
Lot	307	Data Provider	PCOV_F
Effective Date	20050501	Delete Date	
Remarks			

GEO Ref “ 2448134005 ” from Calling Line Identification System screen will be shown.

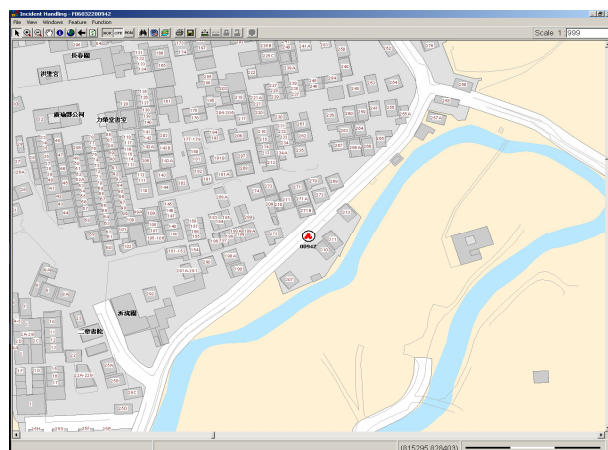
Incident Creation*
 Inc. No.: F 0003200942 Date: Time: Address is blank
 General Special
 Lamp Post No.: Bury: Lot No.:
 CPATS No.: Helpaid: Slope No.:
 Road Junction:
 X: 24481 Y: 34005 Telephone No.:
 WK1980: Longitude: Location Code:
 WGS84: UTM:
 MAPPOLLOC: Crash Grid Map: Confirm Address
 Access / Dispatch / Assembly / Pick Up Point
 No. Eng. Addr. CHI. Addr. Type Location
 Call: Caller Contact No.: Deferral Time: 0 min 0 hr 0 day 23/03/2006 13:15:13 Method of Call: TEL
 Premises: Business: Involved: Person Reported: Casualty:
 Remarks: Incident Remarks CPATS Details
 Incident Created for Test/Exercise
 Call Conference Confirm Incident

Enter '24481' at X field, then '34005' at Y field and 'Tab'

Incident Creation*
 Inc. No.: F 0003200942 Date: Time: Address is not verified
 General Special
 Installation Address & CLID
 Eng.: CHI.: CLID:
 Incident Address
 Eng.: HK 24481, 34005
 CHI.: Confirm Address
 Incident Type: (Press F12 to start Q&A) Turn Out Area: Occupancy Code:
 Access / Dispatch / Assembly / Pick Up Point
 No. Eng. Addr. CHI. Addr. Type Location
 Call: Caller Contact No.: Deferral Time: 0 min 0 hr 0 day 23/03/2006 13:15:13 Method of Call: TEL
 Similar Address for HK1980Y
 No. Address Type Eng. Address CHI. Address Location
 COORDINATE HK 24481 34005 HK 24481 34005 HK 24481 34005
 Show Similar Address on GIS Map
 Incident Created for Test/Exercise
 Call Conference Confirm Incident

Incident Creation*
 Inc. No.: F 0003200942 Date: Time: Address is confirmed
 General Special
 Installation Address & CLID
 Eng.: CHI.: CLID:
 Incident Address
 Eng.: HK 24481, 34005, 1864/1864
 CHI.: 186 望樓 24481, 34005, 1864/1864 Confirm Address
 Incident Type: (Press F12 to start Q&A) Turn Out Area: TU Occupancy Code:
 Access / Dispatch / Assembly / Pick Up Point
 No. Eng. Addr. CHI. Addr. Type Location
 Call: Caller Contact No.: Deferral Time: 0 min 0 hr 0 day 23/03/2006 13:15:13 Method of Call: TEL
 Premises: Business: Involved: Person Reported: Casualty:
 Remarks: Incident Remarks CPATS Details
 Incident Created for Test/Exercise
 Call Conference Confirm Incident

Incident address created successfully.



TGMS Enhancements

Recently, a new patch had been installed in TGMS which could hopefully enhance the operational efficiencies as well as to fix the faults that were reported previously. There were altogether 78 enhancements installed and we are not going to present all of them in this issue, otherwise, all of us might get crazy. Instead, we will introduce the 7 most critical ones to which COs should pay special attention. For the rest, we will include them in the coming issues batch by batch.

1. Despatch – Enhancement in Resource Handling → Multiple Selection for Removal

The screenshot shows the 'Resource' tab in the Despatch form. It lists various resources with columns for ADSP No., Type, PDA, REQ, PRI, Crew on Fire Boat, Alternat., Call Info, and Remarks. A red box highlights the 'Status' column, which contains values like 'AVB' (Available) and 'Y' (Used).

Press “Shift” + mouse ‘Left’ click for a range or “Ctrl” + ‘Left’ click for individual selection.

2. Resource Status Handling – Duplicate Resource Type in a Fire Station

The screenshot shows the 'Select Resource' dialog box. It has a table with columns for Resource ID and Status. The resources listed are ABDHPF777, ABDHPF9006, ABDHPF268, and ABDHPF546, all with a status of 'AVB'. A red box highlights the 'Status' column.

A ‘Status’ column has been added to the ‘Select Resource’ form when CO is using the ‘URS’ command to update a resource. The ‘Select Resource’ form will probably pop up in the condition that when there are 2 resources, having the same resource type, in the same station. The ‘Status’ column being added provides an additional information for the CO during the selection.

3. Incident Search – Modification and Addition of Columns in the Search Result Form

The screenshot shows the 'Search Incident' result form. It displays a table of search results with columns for Inc. No., Creation, Type, StopCode, Eng. Add., Ch. Add., Status, Suspicious, Fatality, Injuries, Test, Deferral, Expir., Link.M, Duplica., and Group ID. A red box highlights the new columns: Suspicious, Fatality, Injuries, Test, and Deferral.

More columns are added. They include ‘STP’ Code; Suspicious Indicator; Fatality, Injuries, and Test Incident Indicator etc. and the columns had been re-arranged as well.

4. Despatch – Modification to the Proposed Resource(s) Form

The screenshot shows the 'Appliance (0)' tab in the Despatch form. It displays a table with columns for ADSP No., PickUp No., PDA Type, Res. ID, Crc, Status, Last Available Time, MDC, Est. Arriv., Location, and Remarks. A red box highlights the table.

The no. of proposed resource(s), officer(s), fireboat(s) and equipment are displayed in the tab for easy reference.

5. Resource Monitoring – Modification of Fields

Resource ID	Resour...	Cumen...	Last Status Update Time	Based Division	Remark	Conveyan...
WANMPV259	AVB	WAN0	10/10/2006 2:29:24 PM	HK/C	TEST 1234 吉祥	
WANMPF173	AVB	WAN0	10/10/2006 2:29:22 PM	HK/C	testing testing	
WANLRF193	AVB	WAN0	10/10/2006 2:29:19 PM	HK/C	Testing for Remarks update field	
WANHPF24	AVB	WAN0	10/16/2006 4:19:36 PM	HK/C		
VPKMPVF12	AVB	VPK0	2/20/2006 7:50:34 PM	HK/C		
VPKLPAPF166	AVB	VPK0	2/20/2006 7:50:31 PM	HK/C	rshchedgehthgawuisgf	
VPKLPAPF158	AVB	VPK0	10/23/2006 6:45:29 PM	HK/C		
VPKEMAA307	AVB	VPK0	2/20/2006 7:50:26 PM	HK/E		E01 /
VPKAMBA901	AVB	VPK0	2/20/2006 7:50:23 PM	HK/E		E02 /
VPKAMBA1076	AVM	VPK0	9/4/2006 4:14:47 PM	HK/E		E01 /
TYPFBT66	AVB	TYP0	2/20/2006 7:50:05 PM	HK/MA		
TOSMRLFF918	AVB	TOSO	10/23/2006 6:43:14 PM	HK/MA	33333333333333	
TOSMVPF881	AVB	TOSO	2/20/2006 7:45:53 PM	HK/MA		
TOSLRF220	AVB	TOSO	2/20/2006 7:45:47 PM	HK/MA		
TOSLPAPF163	AVB	TOSO	2/20/2006 7:47:13 PM	HK/MA		
TOSMAA67	AVB	TOSO	2/20/2006 7:47:10 PM	HK/W	陳嘉智陳嘉智	
TOSAMBA1069	AVB	TOSO	2/20/2006 7:47:07 PM	HK/W		
TOCMRVP694	AVB	TOCO	2/20/2006 7:45:41 PM	HK/MA		
TOCMVPF674	AVB	TOCO	2/20/2006 7:45:39 PM	HK/MA		
TOCMFTF913	AVB	TOCO	2/20/2006 7:45:36 PM	HK/MA		
TMFBT3F5	AVB	TMPO	2/20/2006 7:45:33 PM	HK/MA		
TLWRHFF245	AVB	TLWO	2/20/2006 7:45:07 PM	HK/E		
TLWMPF26	AVB	TLWO	10/23/2006 6:43:09 PM	HK/E		
TLWLPF642	AVA	TLWO	10/17/2006 10:48:22 ...	HK/E		
TLWLPF0005	AVB	TLWO	10/23/2006 6:43:00 PM	HK/E		

A 'Remarks' field has been added in the 'Resource Monitoring' form to show the 'Remarks', if any, as contained in the appliance record.

6. Resource Status Handling in 'F2' Function

Resource ID	Status
CWNCARF1226	AVB
CWNCVF504	AVB
CWNFCF528	AVB
CWNFTF132	AVB
CWNFTF595	AVB
CWNHPF1034	AVB
CWNHPF432	CTI
CWNHPF46	AVB
CWNLRF200	CTI
CWNMPF418	CTI
CWNMPVF720	AVB
CWNMPVF818	AVB

Status / Location: AVM CWN1 **URS**

An 'URS' button has been added to the 'F2' form which has the same function as that of using 'URS' command in the command line.

7. Manage Incident – Modification of 'Event Type' in the Incident Log

Append Log

Inc. No: F06102400028 Event Date Time: 10/31/2006 11:56:41 AM

Type: **IM**

Detail: DUTY ADO E/NT INF.

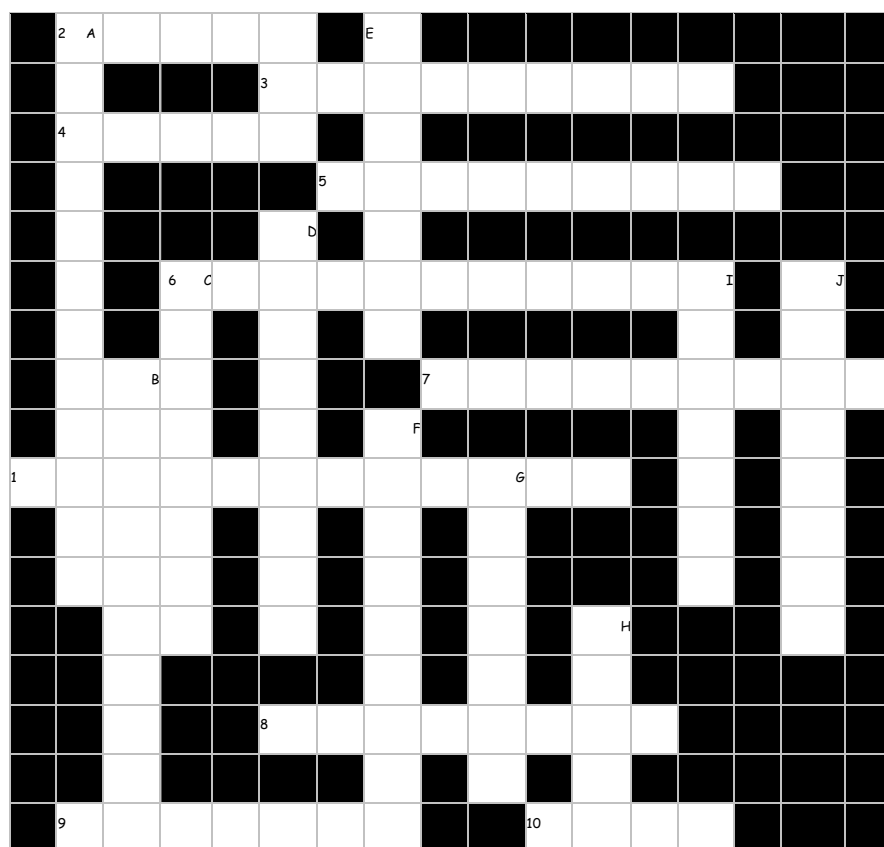
Remarks:

Cancel Confirm

A new 'Event Type' – 'IM' has been created when appending an incident log. 'IM' = 'Informative Message' and it is used when CO is adding informative messages. For other loggings or events, the existing 'UIL' 'Event Type' will be used instead. This 'IM' log will be added to the DSR as well.



Cross Word Puzzle on Alias



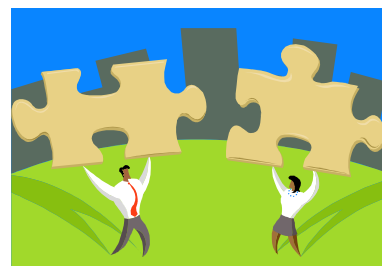
橫行 - 地方名稱 (1 至 10)

1. 鄰近石崗軍營，名稱與中秋月餅有關
2. 鄰近西貢糧船灣，早年曾有直升機墜機意外發生
3. 中華電力於香港西北面發電廠之所在地
4. 釣魚翁郊遊徑路經之地，遙望大廟灣
5. 鄰近青山，位於駐港解放軍操炮區內
6. 早年台灣老兵在港之根據地，現為新市鎮
7. 香港處理過期軍火或爆炸品之地方
8. 西貢北面，以動物叫聲命名
9. 西貢海外島，以水質清澈聞名
10. 曾是香港木材集散區，後因米老鼠出現而改名

玩法:於上列空格內打橫或打直填上下面提示街道之名稱或地方名的 ALIAS 串法，答案於後頁刊登。

直行 - 街道名稱 (A 至 J)(不用填寫街或道，例如青山道只需於空格內填上 CHINGSHAN 便可以，不用填上 CHINGSHANTO)

- | | |
|----------|---------|
| A. 必列者士街 | F. 雅賓利道 |
| B. 七姊妹道 | G. 柯布連道 |
| C. 爹核士街 | H. 擺花街 |
| D. 急庇利街 | I. 吉直街 |
| E. 鴨巴甸街 | J. 扎山道 |



壓力處理十妙法(一)



齊齊學鬆弛

香港生活緊張，我們時常都好像處於作戰狀態，一些有系統的鬆弛練習，可幫助我們進入鬆弛狀態，使身心舒暢。不過要更有效地學習這些方法，最好還是尋求專業人士（如臨床心理學家）的協助。

這裡略作介紹三種最常用的鬆弛練習。

深呼吸練習

1. 找一處寧靜的地方，舒適地坐下或躺下。可閉目練習。
2. 首先，讓自己自然地呼吸。留意呼吸的速度及聲音。
3. 然後，深深地由鼻吸氣進腹部。吸氣完後暫停並在心裡默數三下。
4. 慢慢地把氣從口呼出來。
5. 集中注意呼氣，在心中想著「好舒服」或「好鬆弛」。
6. 重複練習 10 至 12 次。

肌肉鬆弛

緊張的人往往肌肉繃緊，透過放鬆身體的肌肉，可幫助消除緊張的感覺。要令肌肉鬆弛，須要：

1. 有系統地收緊和放鬆身體各部份的肌肉。
2. 學習注意及分辨肌肉收緊或放鬆時的感覺。



意象鬆弛法

簡單來說，意象鬆弛法就是把注意力集中到一幅寧靜、優美和悠閒的景象，藉此減少其他外在的事物對我們的干擾。而我們的腦神經接收了這樣一個景象後，便會作出相應的生理反應，包括呼吸和心跳減慢、肌肉鬆弛等，使整個人慢慢地感到愉快舒暢。試想像你去到一處自己最喜歡的寧靜環境，讓這意象幫你鬆弛。

壓力處理十妙法(二)

注意睡眠衛生

當我們受壓力影響的時候，最容易受到影響的就是我們的睡眠，以下是一些酣睡小貼士：

1. 減少飲酒及含咖啡因的飲品，例如咖啡、濃茶，少吃朱古力等刺激性食品。
2. 避免在晚上吃得太飽。
3. 不要在晚飯後做劇烈運動，平日則多做運動。
4. 除輪班工作所需，避免在日間睡眠。
5. 保持穩定的作息時間，即使入睡時間改變，亦盡量維持同一時間起床。
6. 令睡房成為完全放鬆的地方，不要在床上工作。
7. 在睡前可喝溫暖的奶類飲品。
8. 調較好適中的溫度，並選擇舒適的床褥。

上床時不要有如臨大敵的感覺，如果你仍睡不著，不要擔心，心中想著即使躺在床上都是休息便可以了。

參觀國泰城

調派及通訊組於二零零六年七月七日安排了一項參觀國泰城的活動，國泰城為一所由國泰航空公司專為培訓員工而設的訓練中心，我們一行二十八人甫到步便受到一班正在受訓的年輕機艙服務員，以真誠有禮的笑容列隊歡迎，為我們帶來一陣的驚喜，一些同事更紅著臉急步前行，可能不太習慣吧，但亦確實令我有賓至如歸的感覺。

及後由機艙服務員訓練主任為我們詳細地介紹了機艙服務員的訓練內容，令我們對訓練機艙工作人員的過程有很深入的了解，當中有不少環節更加是與消防工作息息相關的，例如急救、滅火與及顧客服務等等。接著訓練主任便向我們實地參觀了幾款不同型號的模擬機艙，包括空中巴士及波音，除了詳細介紹不同類型機門的操作，更加進行了一次模擬撞機疏散演習，各工作人員不但態度認真，行動亦十分敏捷，他們日常訓練的質數，可見一斑。

最後，亦是當日最受同事們歡迎的項目 --- 緊急逃生演習，各同事可親身感受從逃生滑道滑下時的驚險刺激演習，進行前工作人員為各參與同事作詳細的安全指示，進行其間亦為各參與同事提供了適當的協助。

當日的參觀除了讓我們對機艙服務的工作有更深入的了解之外，更重要的是讓我們體會到高水平的服務質素。真正優質服務，不只是在於我們單向的提供服務，也應關顧到顧客們，即市民大眾的需要和感受。是次活動，給予我們不少的反思空間，當我們返回工作崗位，定必更加抖擻精神，為提升我們的服務質素而繼續努力。

撰文者：謝兆祥



真係樂而忘返，唔知下次去邊度交流呢？



做乜國泰有部分體(飛)機?



個個都好留心聽書喎!



嘩! 93! 真嘅一樣! 哈哈! 哈哈!

滑梯前乜要著
制服同簽生死
狀架咩?



天有可測之風雲

自然災害做成重大的人命損失，消防拯救工作往往在惡劣天氣下進行，在處理很多事件中，如化學物品及氣體洩漏事故等等，都需要天文台提供風向及風速，所以天文台與消防確是息息相關。為更了解及認識天文台的運作，調派及通訊組二十多位同事於十一月一日下午到達天文台總部參觀。

抵達後，先由天文台同事透過影片介紹天文台的歷史及所提供的服務。天文台除負責預測天氣，並就天氣有關的災害發出警告、監察和評估香港的幅射水平、訂定本港的時間標準及為市民和各行業提供氣象和物理服務。

接著，我們更有機會參觀天氣預測總部(Central Forecasting Office)及幅射監察及評估中心(Monitoring Assessment Centre)。當日由於颱風而發出一號戒備訊號，所以天氣預測總部的同事十分忙碌。天氣預測總部位於氣象中心(Hong Kong Meteorological Centre)內，設有各種天氣監察儀器，包括量度全港各區風向、風速、氣壓、氣溫、濕度及雨量的自動氣象站網絡、探測閃電的閃電定位網絡、測度雨區強度、風切變的雷達及接收多個氣象星的雲圖。預報員跟據現有數據利用電腦模式模擬預測香港及華南海域的天氣，於早上及下午作出預報並對外發放。

此外，幅射監察及評估中心負責監測香港境內的環境幅射水平，如果測量到異常幅射讀數，天文台會通知保安局並會啟動‘大亞灣應變計劃’，消防處及有關政府部門也會參與工作。幅射監察及評估中心會要求十三間指定的消防局讀取伽馬幅射劑量及收集空氣樣本。為加強各部門在應變計劃中之溝通和合作，每年亦會進行一次跨部門之大型演習。

這次探訪不但使我們更了解天文台的運作，亦增進了我們的知識。最後，我們在富有歷史性的大樓前影過大合照後，便在歡笑聲中結束這次探訪。

撰文者：盧婉玲



A Tour to Emergency Monitoring & Support Centre

有心！



有力！



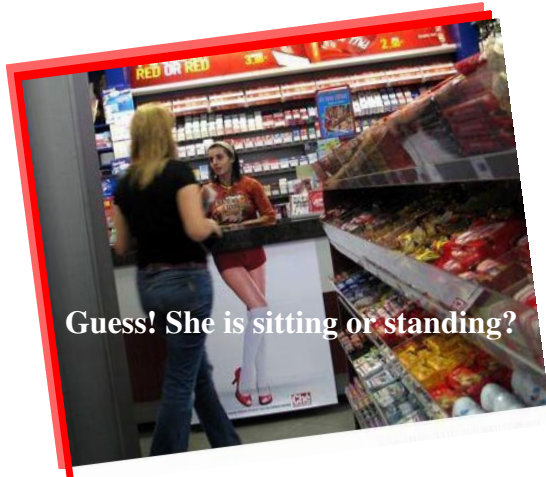
心願達成！
又畢業啦！
多謝晒！



THE SIDE DISH



If you have no idea about 'CREATIVITY', see the followings and you might be inspired in some ways!



Take my hand, Mum! Don't leave me alone!



Gosh! So....So....Weird but...So...Cute too...Ha..Ha!! @_@''

TRAINING GROUP CONTACT INFORMATION

<u>Rank / No. / Name</u>	<u>Posting</u>
SStnO(C) NG Ching-man	FSCC 'B'
StnO(C) CHAN Fei-yeung	SW/MCU 'B'
StnO(C) TSO Hung-kam	LK/MCU 'A'
StnO(C) TSUI Ka-lai	SW/MCU 'C'
StnO(C) CHEUNG Wai-man	TC/MCU 'C'
PFn(C) 10755 LEE Chung-wing	FSCC 'A'
PFwn(C) 10910 CHAN Shuk-ching	Day Group
PFwn(C) 10578 LOH Yuen-ling	FSCC 'D'
PFn(C) 11709 LEE Cho-tak	FSCC 'C'
SFwn(C) 13397 WONG Bun	FSCC 'D'
SFn(C) 14118 CHOI Tim-ho	FSCC 'A'
SFwn(C) 14127 WONG Hei-lui	Admin. Group
SFn(C) 14154 LAI Cheuk-kin	FSCC 'D'

If you have:-

- any comments, feedbacks regarding this Newsletter; and/or
- any suggestions for the coming visits;

Please don't hesitate to contact us at:

mc_newsletter@inbox.com

Besides, if you would like to write for our newsletter, just feel free to submit your writing to the above email account and we will publish it accordingly. We also welcome any member who would like to join the Training Team or the Editorial Board voluntarily as we are expecting to enlarge our Group size in order to cater for any possible future expansion and coming tasks.

Puzzle 答案

	P	A	K	A	H		A												
I					T	A	P	S	E	K	K	O	K						
T	I	N	H	A		P													
L						D	A	I	L	A	N	S	U	I					
I				C		D													
T		T	I	U	K	I	N	G	L	A	N	G		C					
C		E		P		N							U	H					
H	T	H		P			K	A	U	S	U	T	W	A	N				
E	S	U		E		N							C	T					
T	S	A	T	S	I	N	G	K	O	N	G		H	S					
E	T	S		L		A		R					I	H					
E	C	E		E		B		P					K	A					
	H	E		I		U		O	P					N					
	I					N		L	A										
	M				W	U	L	E	I	K	I	U							
	U					E		N	F										
K	I	U	C	H	U	I				Y	A	M	O						

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- THE END -

